

### Q. QUICK REFERENCE Phone Directory

- BHS [website](#)
  - BHS Administration Email (619) 563-2700
- Quality Assurance Email [QIMatters.HHSA@sdcounty.ca.gov](mailto:QIMatters.HHSA@sdcounty.ca.gov)
- Quality Assurance Fax (619) 236-1953
- Serious Incident Reporting (SIR) Phone (619) 584-3022
- Population Health Email [BHSpophealth.hhsa@sdcounty.ca.gov](mailto:BHSpophealth.hhsa@sdcounty.ca.gov)
- SanWITS Support Desk Email [SUDEHRSupport.HHSA@sdcounty.ca.gov](mailto:SUDEHRSupport.HHSA@sdcounty.ca.gov)
  - SanWITS Support Desk Phone SanWITS (619) 584-5040
  - Support Desk Fax (855) 975-4724
- SUD Billing Unit Email [ADSBillingUnit.HHSA@sdcounty.ca.gov](mailto:ADSBillingUnit.HHSA@sdcounty.ca.gov)
- BHS DMC-ODS System of Care [website](#)
  - BHS DMC-ODS Email [Info-DMC-ODS.HHSA@sdcounty.ca.gov](mailto:Info-DMC-ODS.HHSA@sdcounty.ca.gov)
  
- Health Plan Administration [BHS-HPA.HHSA@sdcounty.ca.gov](mailto:BHS-HPA.HHSA@sdcounty.ca.gov)

### Department of Health Care Services (DHCS)

- [DHCS General Website](#)
- [DMC-ODS](#)
- [Drug Medi-Cal Special Terms and Conditions](#)
- [MH/SUD Behavioral Health Information Notices](#)
- [Department of Health Care Services \(DHCS\) Perinatal Practice Guidelines](#)
- [Adolescent SUD Best Practice Guide](#)
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- [Department of Health Care Services Certification for Alcohol and Other Drug Programs](#)
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- [DMC-ODS Billing Manual v2.0](#)
- [CalOMS](#)
- [DATAR](#)

### County of San Diego Resources

- County of San Diego General [website](#)
- [County of San Diego General SanDiegoCounty.gov](http://SanDiegoCounty.gov)
- Covered California [website](#)
- Medi-Cal Enrollment [website](#)

### Optum - Administrative Services Organization (ASO)

- [Optum San Diego](#)
  - Support Desk (800) 834-3792
  - Provider Line (800) 798-2254
- [Access and Crisis Line \(ACL\)](#) (888) 724-7240

## Member Advocacy Organizations

- [Consumer Center for Health Education and Advocacy](#) (877) 734-3258

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County of San Diego, HHSA, Behavioral Health Services  
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# SUD Provider Operations Handbook

## RESOURCES

- [Jewish Family Services Patient Advocacy Program](#) (800) 479-2233

### American Sign Language (ASL) Interpreter Services

Providers are encouraged to avail of resources that their organization deems appropriate. These resources could include, but are not limited to:

- Deaf Community Services (619) 398-2441
- Videophone (619) 550-3436
- Interpreter's Unlimited (858) 451-7490

### Member Services Database

- [211 San Diego](#)
- [County of San Diego Behavioral Health Services Provider Directory](#)

### Other Resources

- [American Society of Addiction Medicine \(ASAM\)](#)
- [Substance Abuse and Mental Health Services Administration \(SAMHSA\)](#)
- [California Institute for Behavioral Health Solutions \(CIBHS\)](#)
- [California Consortium of Addiction Programs and Professionals \(CCAPP\)](#)
- [California Association of DUI Treatment Programs \(CADTP\)](#)
- [National Harm Reduction Coalition](#)