

# SUDPOH

## Substance Use Disorder Provider Operations Handbook



**NOTE:** Given the continual evolution of the field of Substance Use Disorder treatment, the SUDPOH is a living document and will evolve with the availability of new information and research, or changes in policy, regulatory mandates, or contractual agreements. As a result, this document is subject to ongoing review and revision at the discretion of the County of San Diego HHSA Behavioral Health Services.

COUNTY OF SAN DIEGO  
HEALTH AND HUMAN SERVICES AGENCY, BEHAVIORAL HEALTH  
SERVICES  
Drug Medi-Cal Organized Delivery System (DMC-ODS)



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**Note:**

- Reminder – DHCS is the DMC Authority. Always check DHCS’s website to ensure access to the most current information included in MHSUDS Information Notices, FAQs, and other DMC-ODS related regulations and guidance.
- The Program contract, including the Service Template and Statement of Work, takes precedence over the SUDPOH. If any element of the contract is in conflict with the SUDPOH, contact the program’s COR.
- All Forms and Manuals referenced in the SUDPOH can be found on the Optum website. Documents are located under the County Staff & Providers tab, and then under the Drug-Medi-Cal Organized Delivery System link.
- All internet addresses (URLs) and links in this document were current as of the publication date of this manual but are subject to change without notice.



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